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## Press Release

**FOR IMMEDIATE RELEASE**

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**May 7, 2015**

### **Hospice Alliance Named “2015 HOSPICE HONORS *elite*” National Award Recipient**

Pleasant Prairie, WI – Hospice Alliance is proud to announce that it has been named a “2015 HOSPICE HONORS *elite*” national award recipient. The prestigious award recognizes hospices that continuously provide the highest level of satisfaction as measured from the caregiver’s point of view.

Awarded by Deyta, a data management company that specializes in healthcare and serves more than 1,700 hospice agencies nationally, the award criteria were based on the Family Evaluation Hospice Care (FEHC) survey results for an evaluation period of October 2013-September 2014. Deyta utilized a set of 18 satisfaction indicator measures to select award recipients.

A “2014 HOSPICE HONORS” recipient, Hospice Alliance, grew to “elite” status scoring above the Deyta National Average on one hundred percent, or all eighteen, of the evaluated questions. Of the 1,700 agencies surveyed, only 142 received “Hospice HONORS” with only 39 of those, including Hospice Alliance, receiving the “elite” designation.

“We were proud to earn the Hospice Honors award last year and thrilled to earn “elite” status during this evaluation period. We continue to raise the bar in our service and care. This award demonstrates that our patients and families are truly benefiting,” said Rita Hagen, Executive Director, Hospice Alliance.

FEHC questions covered items such as: willingness to recommend Hospice Alliance service, support available nights and weekends, pain medication, confidence in knowing what to expect and do at time of death and support for family after death. No other hospice provider serving Southeast Wisconsin earned this accolade.

“We are extremely proud of Rita and her team of nurses, social workers, chaplains, certified nursing assistants and therapists, as well as the staff and volunteers who support them in serving our patients and their families,” said Chuck Duford, Hospice Alliance Operations Board President. “As a non-profit organization, with a 34-year history of serving our community, we were born out of a need for compassionate, quality care for patients at end-of-life and their families. Our founders would be delighted with their legacy.”

#### **Background:**

Hospice Alliance, the #1 provider of hospice care in Southeastern Wisconsin, is committed to offering compassionate physical, emotional and spiritual care, and educating our patients, those who support them, and the communities we serve. Personalized care for patients and families who are facing life-limiting illnesses is available in the patient’s or loved one’s private homes, assisted living and skilled nursing facilities and in the Hospice Alliance Houses located in Kenosha and Racine. The Hospice Houses are the only 24/7 hospice care facilities of their kind in this corner of the state.

Hospice Alliance is your compassionate, community non-profit hospice, incorporated in 1981. For more information, please call 262-652-4400 or visit [www.hospicealliance.org](http://www.hospicealliance.org)

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