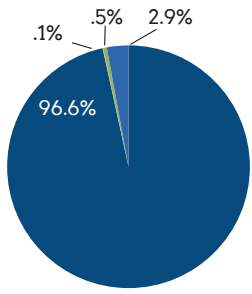
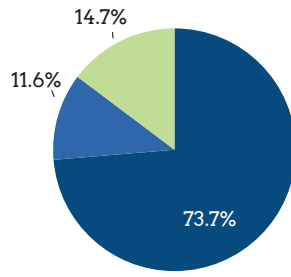


## 2023 Metrics



### Income

- Patient Services
- Grants
- Foundation
- Other



### Expenses

- Patient Services
- Patient Support Services
- Support Services



Dear Friends of Hospice Alliance,

Hospice Alliance has provided quality end of life care since 1981. Although much has changed, much remains constant – our unwavering commitment to provide comfort and dignity to those with a serious/life-limiting illness and to provide care and support to both our patients and families.

In 2023 we began offering heartbeat recordings as an additional way to help keep our loved one close to us, long after their passing. We were again recognized in both Kenosha and Racine as being the “Best of” and we continue to serve our Veteran’s unique needs at end of life. We exceeded the National Benchmarks in all eight (8) key quality CAHPS measures – a testament to our high quality of care.

We at Hospice Alliance never forget that our mission is sacred and our business unique. We are forever mindful of the fact that people on life’s final journey search for dignity, life’s meaning, comfort, and peace. We have been given the privilege of being there for our patients and families and walking only part of this difficult journey with them and for this, we are blessed.

It is truly humbling to see the continued support from our communities. Hospice Alliance is truly a precious gift given to us by our founders and owned by the communities we serve. This gift must continue to be carefully nurtured so that we can be assured those in our community receive the quality end of life care they have come to expect and deserve.

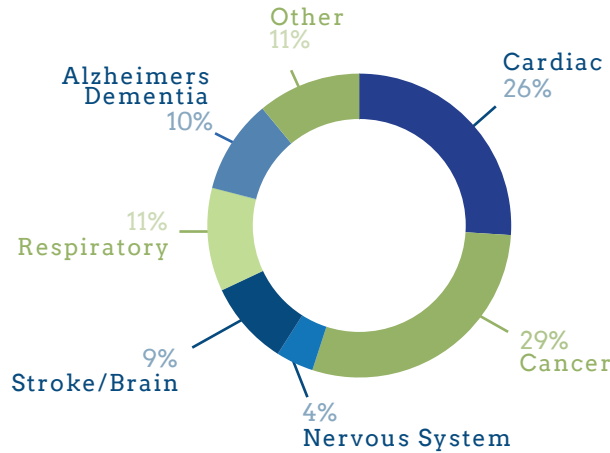
Thank you for choosing Hospice Alliance to care for your loved ones and for your generous donations. We are humbled and grateful. Your donations allow us to continue our mission of quality end of life care and allow us to continue to... *add life to days.*

*Rita M. Hagen*

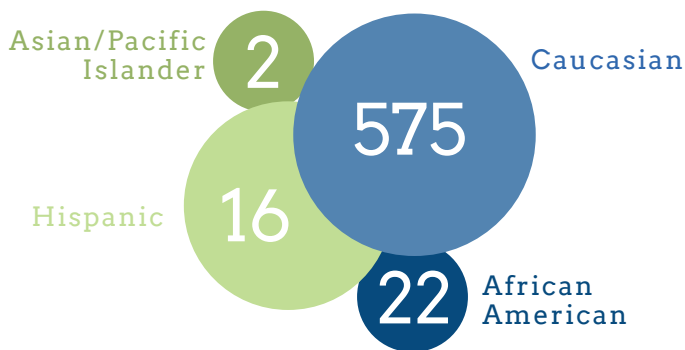
Rita M. Hagen, MSN, RN  
Executive Director

# 615

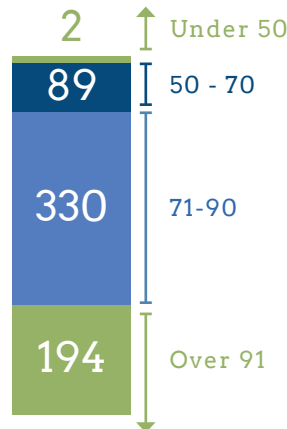
PATIENTS  
were treated for



### Ranging in Ethnicity



### Within the Ages of



### Admitted



Cared for 111 veterans  
Performed 85 pinning's

### Undeniably Supported by Our

# 90

VOLUNTEERS

who  
dedicated

# 2,835

HOURS

through



\$79,722

VALUE OF DONATED HOURS



1,075

NONDIRECT PATIENT TIME



1,760

DIRECT PATIENT CARE TIME

YOU CAN MAKE A DIFFERENCE.  
YOUR TIME AND RESOURCES CHANGE LIVES.

[HOSPICEALLIANCE.ORG](https://www.hospicealliance.org)



“The kindness of the staff is what comes to mind at first, but there was so much knowledge and information that they imparted that we didn't even realize we needed. The most touching part is that the Hospice staff is willing to take your hand as you go on an unimaginable journey, and having a hand to hold makes it so much less terrifying.

-Daughter of Patient”

## 2023 Leadership

### Operations Board

Myles Mullikin, President  
 Sandy Riese, RN, BSN, MPA/ Vice President  
 William Katt, Secretary/Treasurer  
 Laura Burnett Shoemaker  
 Joshua Bloom, MD  
 Michael Coleman  
 Connie Covey  
 Cindy Franke  
 Rita Hagen MSN, RN Executive Director

Katie Lachell  
 Sheryl Mueller  
 Nancy Retana  
 Joyce Rinehart  
 Thomas Tenuta  
 Christina Vitkus

### Foundation Board

John Plous, President  
 Richard Regner, Vice President  
 Jean Garretto, Secretary/Treasurer  
 Jeni Hurley

Len Iaquina  
 Todd Letven  
 Dennis Mattioli  
 Thomas Tenuta

## Accolades & Accomplishments



For the 7th year in a row, Hospice Alliance was voted Best in Kenosha County in the Health and Wellness/Senior Care category. This award was received as the result of community voting organized by the Kenosha News.



Hospice Alliance was voted Best in Racine County in the Health and Wellness/Senior Care category. This award was received as the result of community voting organized by The Racine Journal Times.



Hospice Alliance was recertified at the 5-star (and highest) level of the We Honor Veterans national program developed by the National Hospice and Palliative Care Organization and the Department of Veteran Affairs. In addition, Hospice Alliance is one (1) of only Three (3) of the 57 WHV-certified hospices in WI to obtain Level 5!



The Joint Commission re-accredited Hospice Alliance in both hospice and palliative care. The Gold Seal of Approval is an internationally recognized symbol of quality improvement and patient safety in healthcare.



Hospice Alliance has once again taken all the necessary steps to prove its good faith effort to achieve compliance with the Health Insurance Portability and Accountability Act (HIPAA).



Heartbeat recording keepsakes are our newest remembrance offering started in 2023. Supported by grant dollars, this project allows our Music Therapist to record our patient's heartbeat with a special stethoscope for families to create meaningful keepsakes.



Hospice Alliance exceeded the National Benchmarks in all eight (8) key quality Consumer Assessment of Healthcare Providers & Systems (CAHPS) measures for 2023, demonstrating our continued dedication to quality end-of-life care. CAHPS was designed to measure and assess the experiences of patients who died while receiving hospice care, as well as the experiences of their informal primary caregivers.

## Hospice Alliance

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 Pleasant Prairie, WI 53158

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# Hospice Alliance

2024 DONOR UPDATE